

WIFVC Action Plan 2019 – 2020: Progress Report

The [WIFVC Action Plan 2019 – 2020](#) outlined four strategic priorities to support the integration of family violence responses across the west.

PRIORITY 1: GOVERNANCE AND SYSTEM LEADERSHIP		
The WIFVC leads service integration, planning, policy and advocacy to improve service responses to family violence in the west.		
Success looks like...	Key Actions	Key contributors
<p><i>WIFVC demonstrated regional leadership through the creation of strategic opportunities for cross sector collaboration to identify and respond to local challenges for family violence responses in the west.</i></p>	<p>Facilitated 45 meetings and 11 events to support strategic collaborative work and respond to local challenges for family violence response</p> <ul style="list-style-type: none"> ➤ 13 WIFVC meetings based around key thematic areas. ➤ 14 WIFVC Working Group meetings to support implementation of the MARAM and Information Sharing Schemes in Melbourne’s west. ➤ 18 WIFVC Governance Group meetings held. ➤ 6 Communities of Practice sessions to support continuity for family violence responses during COVID-19. ➤ 4 Working in the West CoP sessions to support cross sector collaboration. ➤ WIFVC Forum to build confidence in use of the Information Sharing Schemes ➤ Strengthening interface with relevant regional networks such as Western Homelessness Network, Preventing Violence Together, Western Metropolitan Dhelk Dja, Area Based Implementation Committee for Family Violence, AOD and Mental Health program, Child and Family Services Alliances, Western Family Violence Women and Children’s Partnership, local family violence networks. <p>Regional leadership through engagement opportunities with key decision makers and submissions to key consultations</p> <ul style="list-style-type: none"> ➤ Submissions to Family Violence Reform Rolling Action Plan 2020-2023; Family Violence Reform Implementation Monitor; Family Violence Regional Integration Committee Guidelines; RICKIE Date and Evaluation Project; Developed a briefing paper to inform the Family Violence Reform Implementation Monitor and the Honourable Gabrielle Williams, Minister for Prevention of Family Violence, of the progress of system wide family violence reforms in the western metropolitan region. This was followed by the WIFVC Chair and Principal Strategic Advisor meeting with the Minister’s Advisor in February 2020 to discuss the briefing paper. 	<p>Baptcare - Brimbank City Council - Brotherhood of St Laurence - Child Protection – CoHealth - Corrections Victoria - Council to Homeless Persons - Department of Education & Training – Department of Families, Fairness & Housing - Drummond Street Services – Domestic Violence Victoria - Elizabeth Morgan House- Family Safety Victoria - Flat Out – Family Violence Reform Implementation Monitor – InTouch - Latitude, Directions for Young People - MacKillop Family Services - Magistrates’ Court - McAuley Community Services for Women - Mercy Mental Health - Merri Outreach Support Services - Mid-West Mental Health Service - National Disability Insurance Agency - No to Violence - North-West Mental Health - Odyssey House - Preventing Violence Together - Relationships Australia Victoria - Royal Women’s Hospital - Safe Steps - Salvation Army - Sunshine Magistrates Court - Think Child Working Group - Unison Housing - Uniting Wyndham – VACCA - Victoria Police - West Mental Health – WestCASA - Western Health - Western Homelessness Network – WEstJustice - Women &</p>

	<ul style="list-style-type: none"> ➤ Regional conversations around reform implementation, including targeted discussions on area readiness for The Orange Door implementation and MARAM alignment across the western metropolitan region. ➤ Key regional engagement opportunities with key state-wide decision makers, such as Eleri Butler, CEO, Family Safety Victoria and Jan Shuard, Family Violence Reform Implementation Monitor. ➤ Led cross sector discussions on key systemic issues in the west, such as the intersection between family violence and homelessness; system responses for victim survivors of family violence who have been, or are at risk of, being incarcerated; therapeutic responses to family violence; LGBTIQ+ inclusive practices and the progress of Rainbow Tick Accreditation, Intersectionality in practice and the experience of family violence for women with disability. <p>27 editions of WIFVC eNews and 14 Member Update reports provided to WIFVC members</p> <ul style="list-style-type: none"> ➤ WIFVC enews editions providing key updates, training & resources ➤ Developed COVID-19 resource hub on WIFVC website ➤ MARAM/Information Sharing Schemes resource hub on WIFVC website. 	<p>Mentoring - Women with Disabilities Victoria - Women's Health West</p>
<p><i>WIFVC undertook an exploration of mechanisms to support the elevation of victim/survivor voices within the western region.</i></p>	<p>Consultations to support the elevation of victim/survivor voices within the western region</p> <ul style="list-style-type: none"> ➤ Contributed to the ‘Experts by Experience’ project led by the University of Melbourne in partnership with Domestic Violence Victoria, that developed a lived experience framework. ➤ WIFVC meeting focussed on the inclusion of victim/survivor voices, and a targeted activity on how clients’ voices drive service design and service delivery. ➤ Commenced Governance Group consideration of how to embed lived experience in the work of family violence regional integration, including engagement framework and principles. ➤ Contributing to the Statewide Family Violence Integration Advisory Committee Lived Experience Working Group 	<p>Anglicare - Baptcare – Department of Families, Fairness & Housing - Djerriwarrh Services -Drummond Street Services – Domestic Violence Victoria - InTouch - Odyssey House Victoria - Relationships Australia Victoria – Statewide Family Violence Integration Advisory Committee - University of Melbourne – VACCA - Victoria Police – WestCASA – WEstJustice - Women's Health West</p>
<p><i>Relevant government representatives (such as Family Safety Victoria, Department of Health and Human Services) sought advice and input from the WIFVC Chair, Principal Strategic Advisor and broader Committee on family violence policy</i></p>	<p>Advice and support provided to statewide policy and project development</p> <ul style="list-style-type: none"> ➤ Advocated for the inclusion of a Family Violence Regional Integration Committee position on Statewide Family Violence Reform Advisory Group, and the western metropolitan Principal Strategic Advisor successfully appointed to this position. ➤ The Statewide Family Violence Integration Advisory Committee was established and undertook work to strengthen ties with key stakeholders such as Family Safety Victoria and peak bodies Domestic Violence Victoria and No to Violence. ➤ The western metropolitan Principal Strategic Advisor appointed as Secretariat on the Statewide Family Violence Regional Integration Committee from June 2019 – June 2020. 	<p>Anglicare – Baptcare - Corrections Victoria - Dame Phyllis Frost Centre - Department of Families, Fairness & Housing - Djerriwarrh Services - Drummond Street Services – Domestic Violence Victoria - Family Safety Victoria - Family Violence Reform Implementation Monitor - Flat Out - InTouch - No to Violence - Odyssey House Victoria - Preventing Violence Together - Relationships Australia Victoria</p>

<p><i>development, implementation and evaluation. WIFVC actively contributed submissions to relevant inquiries and reviews to improve family violence responses.</i></p>	<ul style="list-style-type: none"> ➤ Contributed to the development and implementation of a Stakeholder Engagement and Communication plan to ensure the work of Family Violence Regional Integration Committees is visible and connected at a statewide level. ➤ Commenced a co-design process for revised guidelines for Family Violence Regional Integration Committees with Family Safety Victoria. ➤ Provided advice and input into Family Safety Victoria led consultations on the development of resources for key reforms including Intersectionality Capacity Building Project and MARAM/Information Sharing Schemes. ➤ Provided advice and input into relevant inquiries and reviews such as the Family Violence Reform Implementation Monitor’s annual reports and the Family Violence Rolling Action Plan 2020-2023. 	<ul style="list-style-type: none"> - Statewide Family Violence Integration Advisory Committee - VACCA - WestCASA - Western Homelessness Network - WEStjustice - Women’s Health West - Women & Mentoring
--	---	---

PRIORITY 2: INTEGRATION OF REFORM INITIATIVES | WIFVC supports the implementation, monitoring and evaluation of the family violence reforms at the local level to ensure integrated responses to family violence in the west.

Success looks like...	Key Actions	Key contributors
<p><i>WIFVC undertook a mapping exercise to monitor and respond to the progress of implementation of the family violence reform agenda in the west.</i></p>	<p>Consultations and mapping to monitor and respond to the implementation of the family violence reform agenda in the west</p> <ul style="list-style-type: none"> ➤ WIFVC meeting to map exercise to monitor regional progress of MARAM. ➤ A mapping exercise was undertaken to understand reform implementation progress in the western metropolitan region and provided to the Honourable Gabrielle Williams, Minister for Prevention of Family Violence. WIFVC Chair and PSA met with the Ministers Advisor to discuss a briefing paper. ➤ Made submissions to the consultations for the Family Violence Rolling Action Plan 2020 – 2023 and Family Violence Reform Implementation Monitor’s reports to contribute western metropolitan regions’ experiences with reform implementation. ➤ Facilitated a briefing by Eleri Butler, CEO, Family Safety Victoria to provide update on family violence reform priorities and outcomes of the State & Federal budgets 2021/2022. 	<p>Anglicare – Bapcare - Department of Families, Fairness & Housing - Djerrivarrh Services - Drummond Street Services - Family Safety Victoria - Family Violence Reform Implementation Monitor – InTouch - Odyssey House - Relationships Australia Victoria – VACCA - Victoria Police – WestCASA – WestJustice - Women’s Health West</p>
<p><i>WIFVC developed and delivered on targeted strategies to support regional implementation of the information sharing schemes and MARAM in the west.</i></p>	<p>Supported capacity building for MARAM and Information Sharing Schemes</p> <ul style="list-style-type: none"> ➤ 14 WIFVC Working Group meetings to support implementation of the MARAM and Information Sharing Schemes in Melbourne’s West. ➤ Delivered 44 sessions of MARAM Collaborative Practice training module to 908 professionals who respond to family violence in the western metropolitan region. ➤ Adapted the MARAM Collaborative Practice training module for online delivery of the training during COVID-19. 	<p>Brimbank City Council - Council to Homeless Persons – Department of Families, Fairness & Housing – Domestic Violence Victoria - MacKillop Family Services - Magistrates’ Court - Mercy Mental Health - Merri Outreach - Mid-West Mental Health Service - No to</p>

	<ul style="list-style-type: none"> ➤ WIFVC Forum held in June 2019 to build confidence in use of Information Sharing Schemes and creating connections across the west. <p>Targeted resources developed to support reform implementation</p> <ul style="list-style-type: none"> ➤ Development of a ‘Building Familiarity of the Information Sharing Schemes’ resource to build confidence in using the Information Sharing Schemes in practice. ➤ Development of targeted resource Hub on WIFVC website. <p>Contributions to family violence policy development/implementation & evaluation</p> <ul style="list-style-type: none"> ➤ Commenced the development of a MARAM position paper. ➤ Provided feedback to Family Safety Victoria on the development of key resources to better support the needs of our region including the MARAM Organisational Embedding Guide. ➤ WIFVC meeting to map the progress of reform implementation to develop a briefing paper for the Honourable Gabrielle Williams, Minister for Prevention of Family Violence, and a specific exercise to monitor regional progress of MARAM implementation. ➤ Established evaluation and monitoring process for the MARAM Collaborative Practice training to enable gaps analysis of reform implementation. ➤ Provided presentations on family violence reforms and MARAM Collaborative Practice training in regional forums, networks and events. 	<p>Violence - North-West Mental Health - Odyssey House Victoria - Relationships Australia Victoria - Royal Children’s Hospital - Salvation Army - Sunshine Magistrates Court - Uniting Wyndham - Victoria Police - Western Health - Western Homelessness Network - Women’s Health West</p>
<p><i>WIFVC actively contributed to an integration plan for an Orange Door in the west and supported the integration of the MDC into the family violence service system.</i></p>	<p>Supported area readiness work for The Orange Door in the west</p> <ul style="list-style-type: none"> ➤ WIFVC meeting to prepare for The Orange Door stakeholder forums and reflect on area readiness work in the western region. ➤ Exploratory work with WIFVC members to understand The Orange Door and MDC models and interface with the rest of the service system. ➤ Facilitated intermittent attendance of representatives from Family Safety Victoria and The Orange Door – West Division at WIFVC Governance Group meetings to discuss Family Safety Victoria’s rollout strategy and understand anticipated lead in work required. ➤ Developed a proposal to support targeted, cross sector work towards system readiness in partnership with the Brimbank Melton and Western Melton Child & Family Services Alliance. Preparatory work undertaken for joint meeting of key stakeholders unfortunately placed on hold due to COVID-19. ➤ Developed targeted resources on WIFVC website around The Orange Door. ➤ Contributed to Domestic Violence Victoria’s second position paper on Support and Safety Hubs. 	<p>Brimbank Melton and Western Melbourne Child & Family Services Alliance – Child Protection - Department of Families, Fairness & Housing - Elizabeth Morgan House - Family Safety Victoria - IPC Health - Royal Children’s Hospital – VACCA - Victoria Police – WestCASA - Women’s Health West</p>

**PRIORITY 3:
WORKFORCE DEVELOPMENT**

WIFVC supports and advocates for capacity building and professional development opportunities across all workforces in recognising and responding to family violence and strengthening service integration.

Success looks like...	Key Actions	Key contributors
<p><i>WIFVC developed and delivered capacity building opportunities for WIFVC members regarding service integration and collaboration.</i></p>	<p>Delivered training to 1,573 participants across the western region</p> <ul style="list-style-type: none"> ➤ Delivered 45 Identifying Family Violence training sessions to 665 participants. ➤ Delivered 44 sessions of MARAM Collaborative Practice training to 908 professionals who respond to family violence in the western metropolitan region. <p>Facilitated WIFVC meetings and Communities of Practice sessions focusing on service integration and collaborative practice</p> <ul style="list-style-type: none"> ➤ WIFVC Forum held to build confidence in use of Information Sharing Schemes. ➤ WIFVC member showcase sessions to support cross sector awareness and engagement ➤ Explored multi-agency co-located service models. ➤ 6 Communities of Practice sessions to support continuity for family violence responses during COVID-19 and 4 'Working in the West' sessions focussed on Alcohol & Other Drug, Mental Health, Homelessness & Child Protection services. <p>Supported capacity building and collaborative responses amid COVID-19 restrictions</p> <ul style="list-style-type: none"> ➤ Delivered a series of 6 Communities of Practice sessions centred around COVID-19 work and responses with related resources. 	<p>Brimbank City Council - Child Protection Brimbank/Melton - Council to Homeless Persons – Department of Families, Fairness & Housing – Domestic Violence Victoria - Elizabeth Morgan House - Family Safety Victoria - Gatehouse Centre – InTouch - IPC Health - Latitude Directions for Young People - Mercy Hospitals Victoria - Mercy Mental Health - Merri Outreach Support - NEMA Orange Door - No to Violence - North-West Mental Health - Odyssey House Victoria – Preventing Violence Together - Relationships Australia Victoria - Think CHILD Working Group - Unison Housing - Victoria Police - West Mental Health – WestCASA - Western Health - Western Homelessness Network - Women’s Health West</p>
<p><i>As a result of WIFVC advocacy, organisations in the west experienced greater access to required training and additional resourcing to address challenges to service delivery for the west. This included coordinating the localised delivery of Identifying Family Violence</i></p>	<p>Advocacy work and consultations with key decision makers around key reforms</p> <ul style="list-style-type: none"> ➤ Consultation with Family Violence Reform Implementation Monitor around resources required by the sector for reform implementation. ➤ Contributed to advocacy efforts seeking to address unit price funding for Specialist Family Violence Services. ➤ Contributed to MARAM Collaborative Practice best practice training in Statewide Forums. ➤ Advocated for Family Violence Regional Integration Committees to retain a training role following the cessation of the Identifying Family Violence training module. Committees are now a key part of the MARAM training infrastructure, receiving ongoing funding to deliver the MARAM Collaborative Practice training module. This advocacy resulted in a significant expansion of the WIFVC training program, training 908 professionals across the western region to date. 	<p>Anglicare – Baptcare - Department of Families, Fairness & Housing - Domestic Violence Victoria - Djerriwarrh Services - Drummond Street Services - Family Safety Victoria - Family Violence Reform Implementation Monitor – InTouch - Odyssey House Victoria - Relationships Australia Victoria – VACCA - Victoria Police – WestCASA – WestJustice - Women’s Health West</p>

<i>training sessions over a two-year period.</i>	<ul style="list-style-type: none"> ➤ Contributed to the development and rollout of the Census of Workforces that Intersect with Family Violence 2019/2020. 	
<i>WIFVC actively supported specialist family violence capacity building roles to embed family violence as a priority within organisations (i.e. Strengthening Hospital Responses to Family Violence, Specialist Family Violence Capacity Building Advisors for Mental Health/Alcohol and other Drugs).</i>	<p>Supported specialist family violence capacity building roles across the Western Metropolitan region</p> <ul style="list-style-type: none"> ➤ Supported the relaunch of the Western Metropolitan Area Based Implementation Committee for the Specialist Family Violence Advisor Capacity Building Program and made contributions to the development and implementation of the regional action plan. ➤ Showcased the Strengthening Hospital Responses to Family Violence program. ➤ Engaged key advisor positions across the western metropolitan region in the WIFVC MARAM and Information Sharing Working Group. ➤ Provided presentations on family violence reforms and MARAM Collaborative Practice training in regional forums, networks and events. 	<p>Brimbank City Council – Department of Families, Fairness & Housing - MacKillop Family Services - Magistrates’ Court - Merri Outreach - Mid-West Mental Health Service - No to Violence - North-West Mental Health - Odyssey House Victoria - Royal Children’s Hospital - Royal Women’s Hospital - Salvation Army - Sunshine Magistrates Court - Uniting Wyndham - Western Health - Western Homelessness Network</p>

PRIORITY 4:
SERVICE DATA COLLATION AND
LOCAL AREA PROFILING

WIFVC collects and understands data on integration issues in the west and assists organisations to identify and advocate for the unique needs of priority groups.

Success looks like...	Key Actions	Key contributors
<i>WIFVC undertook a profiling exercise for the west to identify service gaps, capture what is working well and where strategic connections could be made to improve the client’s experience of the system.</i>	<p>Profiling exercise undertaken to identify service gaps and opportunities for strategic connections</p> <ul style="list-style-type: none"> ➤ WIFVC meeting to map regional progress of reform implementation, the outcomes of which were provided to the Family Violence Reform Implementation Monitor and the Honourable Gabrielle Williams, Minister for Prevention of Family Violence. The WIFVC Chair and Principal Strategic Advisor met with the Minister’s Advisor to discuss the briefing paper. ➤ Conducted an exercise to monitor regional progress of MARAM implementation, to inform a MARAM position paper. ➤ Streamlining of WIFVC website and communication materials to ensure key audiences are reached and meets the needs of service providers. ➤ Contributed to the development and commenced implementation of the RICKIE Project to develop a monitoring, research and evaluation framework for Family Violence Regional Integration Committees. 	<p>Baptcare - Brimbank City Council – Department of Families, Fairness & Housing- Elizabeth Morgan House – Family Violence Reform Implementation Monitor - MacKillop Family Services - Magistrates’ Court - McAuley Community Services for Women - Merri Outreach - Mid-West Mental Health Service - No to Violence - North-West Mental Health - Royal Children’s Hospital - Safe Steps - Salvation Army - Sunshine Magistrates Court - Uniting Wyndham - Western Health - Western Homelessness Network - Women’s Health West</p>

	<p>Identification and response to systemic issues in the Western Metropolitan region</p> <ul style="list-style-type: none"> ➤ WIFVC webinar around system responses in the western metropolitan region for incarcerated women who are victim survivors of family violence. ➤ WIFVC meeting focussed on therapeutic responses to family violence and the nature of recovery-focused work within Aboriginal communities. ➤ WIFVC webinar focused on the intersection of family violence and homelessness in the west. ➤ The WIFVC MARAM/Information Sharing Working Group monitoring and identifying responses to systemic issues arising out of reform implementation. 	
<p><i>WIFVC sought advice from specialist, culturally safe organisations and helped identify capacity building priorities for mainstream service responses for priority groups in the west (i.e. Aboriginal communities, LGBTIQ, culturally and linguistically diverse communities, people with a disability, women who have been criminalised by the justice system).</i></p>	<p>Facilitated work to assist in identifying and responding to capability building principles</p> <ul style="list-style-type: none"> ➤ Showcasing of culturally safe, community controlled programs such as Intouch’s in language, in culture service model. ➤ Exploration of culturally safe therapeutic responses to family violence showcasing VACCA’s Connection to Culture – Therapeutic Family Violence Program. ➤ Understanding the needs and service responses for Aboriginal communities within The Orange Door model. ➤ LGBTQI+ inclusive practices and the progress of Rainbow Tick Accreditation. ➤ Intersectionality in practice and the experience of family violence for women with a disability. <p>Supported capacity building and collaborative responses amid COVID-19 restrictions</p> <ul style="list-style-type: none"> ➤ Delivered a series of 6 Communities of Practice sessions centred around COVID-19 work and responses with related resources. ➤ Development of a Statewide COVID-19 briefing paper. ➤ Development of COVID-19 central information & resources repository on WIFVC website. 	<p>VACCA - Elizabeth Morgan House - Intouch – Women with Disabilities Victoria - Anglicare - Baptcare - Brotherhood of St Laurence - Department of Education & Training – Department of Families, Fairness & Housing – Djerriwarrh Services - Drummond Street Services – Domestic Violence Victoria – Family Safety Victoria – Family Violence Reform Implementation Monitor - National Disability Insurance Agency – No to Violence – Odyssey House Victoria – Relationships Australia Victoria – Victoria Police - WestCASA – WEstJustice – Women’s Health West</p>

*This Progress Report is a highlights summary, further detailed work beyond what is captured above has been undertaken at the WIFVC Governance Group and Statewide level.